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STANDARDS AND NEEDODS OF ASSURING HIGH OUNLITY CARE

For Recipients Under our Title XIX Program, Only High Quality Medical and Remedial Care and Services shall be Acceptable and as well as made Available and Accessible. This Goal Shall be Relaized through the Following Standards and Methods:

I. Standards

To Assure high quality of medical and remedial care and services, our Title XIX Program shall require as conditions of participation the following:

A. Specialists

- the State in which he practices; be certified by the appropriate medical (or osteopathic) specialty board; or be qualified for admission to the examinations of the appropriate board; or hold an active staff appointment in a hospital approved for training in the appropriate specialty with privileges in that specialty; and be qualified in relation to the care given.
- (2) Dental specialists must be licensed by the State in which he practices; be Board certified or Board eligible or otherwise recognized by the Louisiana Dental Society as a specialist in the field.
- (3) <u>Nurses</u> must be certified by the Louisiana Board of Examiners.
- (4) Pharmacists must be licensed by the Louisiana Board of Pharmacy.
- (5) Physical therapists shall be qualified technicians whose training and experience meets in general the recommendations of the Council on Medical Education of the American Medical Association and the State of Louisiana Law, Act 68, effective July, 1966.
- (6) Frace, and appliance companies and

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STANDARDS AND METHODS OF ASSURING HIGH QUALITY CARE

For recipients under our Title XIX Program, only high quality Medical and Remedial Care and Services shall be acceptable and as well as made available and accessible. This goal shall be realized through the following Standards and Methods:

their technicians shall be properly certified by the American Board for certification of the Prosthetic and Orthopedic Appliance Industry, Inc. of Washington D.C.

Citation Sections 1902(a) 29 and 1908(a)-(e)

(7) Nursing Home Administrators must be licensed by the Louisiana Board of Examiners for Nursing Home Administrators, as prescribed in R.S. 37; 2501 of the revised Statutes of the State of Louisiana. The members of this Board are representative of the professions and institutions concerned with nursing home care and services.

B. Facilities

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Hospitals both private and public must:

- a) be licensed or formally approved by the officially designated State standard-setting authority as vested in the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing.
- b) be certified or be determined currently to meet the requirements to provide care under the Medicare Program.
- c) accommodations in all participating hospitals may not be less desirable than the semi-private ones assured patients under Medicare.

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(2) Nursing Care Facilities must be licensed; certified to meet the conditions of participation under the 7. Title XVII and Title XIX Programs for skilled facilities and Title XIX for intermediate care facilities. All facilities must sign and adhere to the formal provider agreement.

II. Methods

- A. Our Medical Care Advisory Committee shall be utilized to ensure that the Title XIX Program develops and adhere to Standards and Methods with which to assure high quality as we seek optimal utilization. Problems arising relative to medical and Remedial Care and Services will be brought to the Medical Advisory Committee. Liaison with all providers and consultation to agency staff will be provided to assure the Committee's effectiveness.
- B. Consultation with other providers of Medical and Remedial Care and Services shall be made to ascertain their standards. These providers shall include:
 - (1) public programs such as the Veterans
 Administration Hospital, and Louisiana's Maternal and Child Health,
 Crippled Children Services, Vocational Rehabilitation, School Health Program, and
 - (2) private enterprises such as Insurance, professional and other standard setting organizations.

Consultation with those who set Standards for Remedial materials, supplies and equipment shall be made to establish standards for the selection of drugs and in the case of prostheses, orthotics and other devices for the fitting and training in their use.

D. Periodic Medical Review and Utilization review in skilled nursing homes, intermediate care facilities and mental hospitals shall be made by qualified staff to ascertain and document whether medical assistance patients are receiving

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Citation

A. Section 1902(a) (26)
of the Social Security

CFR 250.23

appropriate care and services that are optimum in quality, adequate in quantity, and sufficient in scope; and are being provided in a timely manner under circumstances most favorable to the promotion of the physical, emotional, social, and functional well-being of the patient.

- E. Realistic schedules of compensation shall be established in order to secure high quality care and services and yet be commensurate with "Reasonable Cost" or "Reasonable Charge" as well as consistent with other prevailing community payments such as Title XVIII.
- F. The availability of and/or the accessibility to high quality Medical and Remedial Care and Services shall not be denied to recipients of the Title XIX Program because of such factors as:
 - (1) Transportation with which to go to and from high quality resources available throughout Title XIX Program.
 - (2) <u>Information</u> as to the acceptability, availability or the accessibility of Title XIX benefits.
 - (3) Other barriers to high quality benefits such as those of a personal, social, environmental or administrative nature which can be worked through and/or resolved by any ways and means reimbursible through the Title XIX Program.
- G. Staff development programs for personnel in all classes of positions and for volunteers shall be planned and implemented to improve the operation to our Title XIX Program and to assure a high quality for service. (For training operations, Federal financial participation will be claimed at the rate of 50%).

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